

Mandatory Electronic Claims Reporting

The WCRA Board of Directors decided at its September meeting that, effective January 1, 2010, all WCRA Loss Reports and Reimbursement Requests must be submitted electronically via the Association's secure eMember service.

Both the WCRA and its members will benefit from electronic reporting. The WCRA will realize decreased administrative expenses since the need to scan and key claims documents will be eliminated. Also, because electronic reporting greatly enhances the completeness and accuracy of claims filings, we should see improved efficiency in the WCRA claims staff's claims processing.

Members will benefit inasmuch as the electronic forms are prepopulated with certain data and automatically calculate totals. In the case of reimbursement submissions, fewer fields require completion compared to the paper forms. There is also a cost savings since less paper will be used and no postage will be necessary. Finally, since more complete and accurate electronic forms will allow WCRA claims staff to process reimbursement requests faster, WCRA members will receive their reimbursement checks faster.

To be able to report using the eMember tool, a personal account with a username and password needs to be set up for you. If you are not already an eMember, please go to the WCRA website at www.wcra.biz to access the application form and additional information about this service. Contact Elisabeth Skoglund at e.skoglund@wcra.biz with any questions regarding electronic reporting.